

NWA & AFA PBS Support Team – November 2008

Under the terms of the current AFA Agreement, the Company and the Union will establish a PBS Support Team, which will provide oversight of the new PBS bidding system. The Team will be comprised of a management, union, and flight attendant representative from each base, and one additional management and union representative. As there were no applicants in your base, the positions are being reposted for an additional 15 days.

The Team will be responsible for the review of PBS statistical data, evaluation of recommendations regarding proposed changes to the program, and working toward the continuing process of improving results in order to optimize bid results for flight attendants while maintaining the objectives of the company. The first meeting for the PBS Support Team is tentatively planned for December, and subsequent meetings will be held no more than four times during 2009.

Interviews for flight attendants who wish to be selected as the flight attendant representative at his/her base will be held over the telephone. Interested applicants should submit a letter of interest and a summary of qualifications to Tana.Jensen@nwa.com.

The deadline for submission has already passed, but we still need representatives for BOS, SFO, and MSP. Interview candidates will be contacted to establish an interview time and date. Interviews will be conducted jointly by the Company and the Union.

Interested candidates should possess the following:

- Computer literacy as related to NWA systems
- PBS instructor or SLIC team experience is a plus
- Good understanding of the PBS program and the PBS manual
- Thorough understanding of the Flight Attendant Agreement and the Flight Attendant FARs as they apply to PBS
- Ability to work as a team with a good understanding of programming issues
- Ability to analyze bid awards and statistical data

Flight attendants who are selected as a member of the PBS Support Team will serve for a period of one year (except that the first Team will serve through the end of 2009). This is a voluntary, unpaid assignment. Travel and meeting expenses (including hotels and meals) will be covered by the Company.