

SURVIVING CQ TRAINING: AN UPDATE

In response to the many questions/concerns we've received on Continuing Qualification (CQ) training which commenced in all three training centers last week, you MEC Air Safety, Health and Security Committee has created an update with some key points related to 2010 CQ. The exact sequence of aircraft to be tested is not the same for each Training Center due to their configuration and layout; however, remember that each day's proficiency drills include both NW and DL aircraft.

Training Agenda: The two-day program consists of proficiency evaluations on all aircraft each morning. A general program overview can be found on DeltaNet. Click on 'Inside In-Flight', then 'Learning', then 'Training' and CQ.

This link also provides further information on: Training Center Assignments, Bidding Info, Travel/Accommodations/Meal Info, Class Info, CQ Study Guide, CBT Resource Guide and Exit Operation Videos.

Rescheduling or Change to Training Center Location: Such changes can be made after monthly schedules have been awarded. E-mail IFTRAIN@delta.com - or call: 1-866-612-0001 (select option 1 and then option 5). Rescheduling, travel and hotel questions can also be directed to ARTADM@delta.com.

Requalification Training: Any questions or concerns regarding requalification training requirements and timeframes involved should be directed to Training Scheduling at the above phone number - or e-mail IFTRAIN@delta.com.

CQ 'Study Guide': Ensure you are issued the latest version of the Study Guide; revision #2 is now available.

Purchase of Exit Operation DVD: Purchase of the exit operation videos on DVD is highly recommended. This can be done via DeltaNet. Click on 'Inside In-Flight', then 'Learning', then 'Resources' and 'Video Library' (scroll down).

Preparation for Door Drills: In response to our feedback, the exit operation videos for all aircraft will be played during check-in on both days. Also, while in the holding area prior to conducting the proficiency evaluations (drills), posters have been developed clearly illustrating door operation for each aircraft type. During the wait time, any/all study resources can be used to review, including the OBM, Study Guide, Base Learning Center hand-outs, etc.

We continue to work with IFS Learning to ensure all feedback and questions regarding CQ training are addressed and changes made, as required. Please let us continue to hear from you!

~ Submitted by MEC Safety Chair, Jeanne Elliott