



NWA PBS Support Team Meeting – September 23, 2009

AFA MEC

Janette Rook
Daniel Grey

MSP Inflight Scheduling

Brian Moreau
Jiva Ahrens

HNL

FA Rep: Mario Bahri
FAM: Tommy Wilks
AFA: Michelle Foley

SFO

FA Rep: Brett Clark
FAM: Gary Baker
AFA: Kate Day

MSP

FA Rep: Dale Rush
FAM: Jeanenne Brown
AFA: Katie Martin

DTW

FA Rep: Frank Slitti
FAM: Jonwaine Collins
AFA/MEC: Daniel Grey

NYC

FA Rep: James Yung
FAM: Rohan Thomas
AFA: John Blaeser

LAX

FA Rep: Lori Lampert

FAM: Jim Rodriguez
AFA: Elisabeth Joyce

MEM

FA Rep: Kathy Dotson
FAM: Stephen Weathersby
AFA: Brenda McAden

SEA

FA Rep: Lovey Offerle
FAM: Gina Petrucelli
AFA: Jay Hong

BOS

FA Rep: Nancy Wheeler
FAM: Sven Finucan
AFA: Bob Cannatelli

Tentative Agenda

- **Introductions of new members/roll call**
- **Designation of Rotating Chair & Note taker**
- **Opening Questions and Comments**
- **Follow up – previous action items:**
 1. Exploration of opening generic bidding before patterns are loaded,
 2. PBS “Stations” at all bases for information,
 3. Posters with contacts and tips for bidding rooms,
 4. More specific information given in resolution responses,
 5. Company still looking at staggering hours for longer coverage for PBS Call Center
 6. Open Time Residual testing/brainstorming
 7. PBS Manual – printing update/copies at bases, etc.
 8. Copy function still doesn’t work well. Brian and Jiva will look into it
- **Lunch**

- **PBS Test Runs Requested in Last Meeting**
 1. Lovey suggested removing target for a new test
 2. Jiva suggested going from 3 to 4 hours
 3. Suggestion for 1 pt. penalty instead of 100 pt
 4. Lovey composed feedback form for Team, so we can submit suggestions, feedback

- **Remaining PBS and AQ /IQ Handling & Issues**
- **Is PBS programmable with Delta A-Day system? – Brian/Jiva**
- **Split Line Program**
- **Fall Staffing/Line Average Update**
- **Update on Systems Integration**
- **Q and A**
- **Additional Discussion**
- **Housekeeping Items**