

## ***THE MIGRATION FROM RADAR TO DELTANET:***

### **What's Missing, What's Broken, What's Moved and Where**

Poof, it's gone! ...or is it? The transition from RADAR to DeltaNet has left many Flight Attendants wondering 'Did it Fall Off the Moving Truck or Get Left Behind?' Many of our familiar information resources seem to have gotten lost in the shuffle. Sometimes, it is simply the learning curve, as we figure out where Delta puts things. Sometimes, web pages are temporarily "closed for construction." Other times, however, alert members call to our attention issues that require further investigation—such as the real time, personalized Defined Benefit retirement page that appears to no longer exist. Historically, many items have been disclosed to PMNW Flight Attendants as a long-standing practice of transparency that recognizes an employee's right to know the payroll, benefit, and retirement information that affects them.

The move to a third-party payroll system invites the same question—and [many more](#)—as members puzzle over strange, new acronyms on their paychecks, search for missing features, and try to figure out whether they've been properly paid. [Contractually](#), the company is required to provide us with certain payroll information on our CMAS every month.

Last week, however, Delta's 'Pay Transitions Updates' memo advised that their 401K contribution amount will no longer appear directly on our paychecks. They provided a link to the new [401K administrator](#), as if identical information was readily available and easy to find. Unfortunately, that is not the case. In response to numerous complaints about the missing 401K information and a difficult-to-navigate site, we suggest the following steps until the company provides a simpler solution:

- Log in to the [NWA 401K site](#) \*\*
- Click on Sitemap at the top of the page.
- Click on Transaction history under the My Account menu on the left side of page.
- Select either a Predetermined Time Period from the drop-down menu OR select a Customized Time Period (which is easiest, if you are trying to narrow it down to a specific paycheck contribution).
- Select Transaction Type > Choose Contribution Activity.
- Select Fund > Choose All Funds (unless you wish to specifically view one fund from the drop-down menu)
- Click Display History.
- Display History will show you "Employer Contribution – Contract" or "Pre-Tax" (for employee contributions). If you have chosen to have your contributions go to multiple funds, it will give you a breakdown of how much went to each fund. It

does not provide you with a grand total; you must do the math to find your employer 401K contribution during that pay period.

*If you would prefer to view a Year-to-Date total contribution:*

- Click on Sitemap at the top of the page.
- Click on Contributions under the My Account menu on the left side of page.
- Click Contribution History from the sub-menu.
- The page will display both Employer Contribution and Pre-tax (employee contributions) Year-to-Date and Prior Year.

\*\*You will see a new message on the homepage that says:

***NOTE: LOGIN CHANGE***

*Enter your 9-digit Delta ID number (or your social security number) and password. If you have not been assigned a Delta ID number, you may enter either your 6-digit NWA employee number (or your social security number) and password. If you have questions about your Delta 9-digit ID number, please call 1-800-MYDELTA (1-800-693-3582).*

We have received several reports from Flight Attendants unable to access the retirement site for various reasons. While the rule of thumb is currently to NOT use your Delta employee number for issues related to ACARS, scheduling or payroll, your 401K site is the exception. Generally, your Delta employee number or social security number will work to log in.

As the big move from RADAR to DeltaNet and from in-house to third party solutions providers continues, your AFA officers will do our best to track important when they occur. Please keep your [Local Council](#) and MEC ([mec@nwaafa.org](mailto:mec@nwaafa.org)) apprised of 'What's Missing, What's Broken, What's Moved and Where', as we all learn to navigate new systems together. We can all learn from the issues you share, we will share what we find, and NWA-AFA will work collectively to fix anything that gets damaged during The Big Move.