



ASSOCIATION OF FLIGHT ATTENDANTS-CWA, AFL-CIO

Northwest Master Executive Council
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Via US Mail & Electronic Mail

Walter A. Brill, Esq.
Labor Counsel
Delta Air Lines, Inc.
P.O. Box 20706
Atlanta, GA 30320

Susan Kramer, Esq
Managing Director, Labor Relations
Delta Air Lines, Inc
Dept F1170
7200 34th Avenue South
Minneapolis, MN 55450

RE: Settlement of Outstanding Contract Disputes

Dear Mr. Brill and Ms. Kramer:

On March 5, 2010, AFA-CWA filed a grievance as a result of Delta's decision to violate Section 1. B. Scope and all related provisions of the AFA-CWA/ NWA Collective Bargaining Agreement ("CBA") when it initiated cabin passenger service on aircraft flown by pre-merger NWA pilots, that were not staffed by flight attendants on the NWA Flight Attendant System Seniority List. Unfortunately, instead of engaging in the expedited arbitration process set forth in the CBA, Delta has now decided to avoid arbitration by seeking relief in federal court.

Additional disputes have arisen with respect to new aircraft type bidding and crew complement. All of these issues are clearly addressed in the CBA and the Union is legally obligated to enforce those provisions. While AFA-CWA is committed to enforcing our CBA, at the same time we are committed to working in partnership with Delta to ensure that the merger is completed in the most efficient and least disruptive manner possible.

In support of that goal, the Union would like to meet with the Company and discuss a possible global settlement of these outstanding contractual disputes in a way that preserves the integrity of the AFA-CWA CBA, while addressing Delta's important operational concerns. The Union believes it is in the best interests of all parties, most significantly those of the Delta flight attendants, to reach a mutually beneficial settlement on these vital contractual issues pending the flight attendant representation election.

I look forward to your response.

Sincerely,

Janette Rook
NWA Master Executive Council President
Association of Flight Attendants-CWA, AFL-CIO

INFLIGHT SAFETY PROFESSIONALS