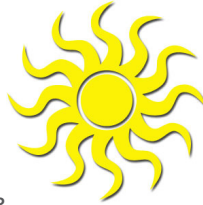


“We can go straight and directly to our flight attendants, listen to them and immediately make changes, make improvements. . .”

~ Richard Anderson

### CABIN FEVER IV: MR. HEAT MISER

*“I was sweating from the time I got on the plane and throughout the flight. We are working not in shorts, tank tops and flip-flops, but in fabrics that do not breathe, along with panty hose. This seems to be a common occurrence to have only one pack working. This is unacceptable and will cease to be a cost saving measure when you lose your customers.”*



Since summer's hot streak first began, your NWA-AFA MEC and ASHS Committee have been pulling out the stops to cool down aircraft cabins on your behalf. It is no exaggeration to suggest member pleas for corrective action are nothing short of desperate. A lack of Cabin Fever response from Inflight Services prompted your MEC to go directly to Richard Anderson and Joanne Smith. Our request for cooler cabins synthesizes how cost-cutting plans from a pencil pusher's air conditioned office have turned our workspace into steaming saunas.

Your MEC Air Safety, Health and Security Committee has made inroads with key safety and service related areas, providing valuable input that helped shape the company's recently published "Safety and Service Must Work Together." **FULL STORY** at [www.nwaafa.org/safety/health/](http://www.nwaafa.org/safety/health/)

As always, report incidents of Cabin Fever and other service/safety concerns to the company via the FACC/FAST form and an automated Inflight Incident Report, if the situation warrants. And keep on keeping us in the loop via our Online Feedback Form available at [www.nwaafa.org](http://www.nwaafa.org). There's a whole lot of reporting going on this summer. But remember, if you don't report it, it didn't happen.

### REDUCE, REUSE, RECYCLE!

Using the "fast/quick draft" mode for your printer speeds up printing two to three times faster than "normal" mode. You'll use significantly less toner while saving time and money. (Don't worry, the print quality is just fine for quick review and, for example, printing and sharing your MEC eNews!)

### REVISED SYSTEM SENIORITY LIST POSTED FOR PMNW FLIGHT ATTENDANTS

As contractually required for twice yearly publication, our updated our seniority list is now available on DeltaNet. If you believe there is an error, omission or incorrect posting which affected your seniority, per Section 20 - Seniority of our contract you have sixty (60) days to submit a written inquiry/challenge to the new list. The deadline for submitting a protest will be September 24, 2010. Please submit written inquiries to:

Dustin Ray  
Analyst—Operations & Planning  
Department 606  
1010 Delta Boulevard  
OC-1 Building, 5th Floor  
Atlanta, GA 30354

### “DELTA FLIGHT ATTENDANTS NEED TO BE UNIONIZED . . .”

“As a retired 41 year NWA employee I have an interesting perspective. I spent 20 years as a Flight Attendant and union activist and 21 years in management. Delta Flight Attendants need to be unionized and here is why: AFA gives one voice to Delta on key issues like staffing, service standards, retirement, work rules—such as maximum



duty days - and most importantly SAFETY and HEALTH issues impacting Flight Attendants. Your article focused mainly on salary issues, but at the end of the day the issues above, especially oversight of safety and health, are as important. I encourage all Delta Flight Attendants to vote for AFA and insure a healthy future in a safe work environment. Anything less makes that promise of industry matching salary a one note pony!"

~ **SuzAnne Balzer**, retired former NWA Director of Flight Attendant Scheduling and Contract Compliance (in response to a MSP Star Tribune article)

## LOCAL ELECTION NEWS

In the midst of seemingly constant NMB election news regarding AFA-CWA union representation,

Local Officer election cycles continue, as well. In accordance with the AFA-CWA

Constitution and Bylaws, all Councils in Election Category I (LEC94 -DTW,

LEC96-SEA, LEC98-LAX and

LEC99-HNL) are scheduled

to nominate and elect

officers for the term of

service beginning January

1, 2011. As most members

recognize, electing Local

Council officers for your base

is an equally important, but

entirely separate process-

independent of the upcoming NMB election to retain union representation for our combined flight attendant group. Local Council Officer elections are internal elections at each base, and set on a staggered three-year cycle throughout the NWA-AFA system, during which members in good standing will choose their Local President, Vice President, Secretary and (depending on base size) Council Representative(s).

All active members in good standing are entitled to nominate one candidate for each office. All flight attendants who receive at least 2 nominations and complete a Commitment to Serve form will appear on the election ballot. Nomination ballots and Commitment to Serve Statement cards were recently mailed and returns must be postmarked within the next several weeks, depending on the exact dates assigned to your local. Check the nominations packet you received in the mail or for additional information and dates specific to your base. If you do not receive your nomination ballot or have never filled out an AFA

membership form, please contact your LEC President or the AFA International Office at 800-424-2401 EXT 706.

## FUTUREfocus

On July 21, 2010, the Air Transport Association (ATA) appealed the U.S. District Court's decision to uphold new NMB voting rules. Following the court decision, Delta Air Lines-the largest legacy carrier to sign onto the lawsuit-stated they would not appeal the decision. However, they also indicated they support any appeal ATA makes on their behalf. Whichever the case may be, the process calling for our election continues. Together, we move toward Opportunity, Unity and Respect and a World Class Contract for all Delta flight attendants.

**FULL STORY** at [www.nwaafa.org/merger/nmb/](http://www.nwaafa.org/merger/nmb/).

## IMPORTANT NOTE ON DEPENDENT COVERAGE

AFA has learned that protocol may not have been followed, in some cases, by Delta's Employee Service Center for those with dependents who turned or are approaching age 19 since January 1, 2010. The normal process provides that the Employee Service Center sends an employee a letter 60 days prior to his/her dependent's 19th birthday instructing the employee to provide documentation to support continued coverage. There is a 90 day grace period following the dependent's 19th birthday, and at the end of that period, medical, dental and travel benefits will be terminated. If you have a child approaching 19 or who turned 19 since the beginning of the year, AFA strongly recommends that you submit the required documentation to avoid any lapse in medical, dental or travel privileges. **FULL STORY** at [www.nwaafa.org/committees/retirement/](http://www.nwaafa.org/committees/retirement/).

## NWA-AFA SUMMER RESERVE S.O.S.

Don't forget the NWA Summer Reserve S.O.S. if you get into a sticky scheduling situation this summer. Contact your Local Council Officers first for all scheduling, discipline, contract, grievance and rumor control issues. The NWA Summer Reserve S.O.S. is your supplemental 24/7 scheduling support to help tackle this summer's unique challenges. Keep your contract close and an ally on speed-dial at 888.3.NWA.AFA, option 2 (888.369.2232) or [summer@nwaafa.org](mailto:summer@nwaafa.org).

## 72nd ANNUAL CWA CONVENTION AND LEGISLATIVE-POLITICAL CONFERENCE—A New Path for Challenging Times

Your Local AFA Presidents/local flight attendant delegates will be in Washington DC this week representing our collective interests in this yearly meeting of CWA. While we retain our autonomy in many areas per the AFA C&B, through our affiliation with CWA we have been fortunate to enjoy the strong support of our union brothers and sisters of CWA in our efforts to protect and defend our contract. Read more at [www.cwa-union.org/pages/convention](http://www.cwa-union.org/pages/convention).

### HOW WAS YOUR STAY?

Your NWA-AFA Hotel Committee wants your feedback about our layover hotels around the system. Too far? Too loud? Just right? Take a minute to complete the Online Hotel Survey. Remember, if you don't report it, it didn't happen! Online Hotel Survey is right on our front page at [www.nwaafa.org](http://www.nwaafa.org).

### DOING OUR PART FOR THE GLOBAL GOOD: RECYCLE 2010

Following years of not-so subtle voter suppression to increase the ranks of default "no" votes, Delta's sudden about-face was so abrupt, it left skid marks. Their old "Give a Rip" campaign hit the circular file when new NMB voting rules went into effect July 1. In its place, an expensive, over-sized, full color, heavy-weight, glossy USPS mailer was launched over the weekend, encouraging Flight Attendant participation.



AFA fully supports Delta as industry leaders in recycling. When you have finished reviewing, kindly refrain from disposing of this or any other anti-union material with your regular refuse. To the point, *don't give it a rip*. Please join us in a collective recycling effort to ensure all such glossies are disposed of in an earth-friendly manner, consistent with Delta's environmental and recycling principles.

AFA is partnering with our Local Councils and campaign activists system-wide to ensure these circulars end up where they belong. Keeping with the spirit of the force for global good, we ask you bring this mailer and any subsequent anti-union recyclables to your local union office, deposit them in your union mailbox, or give them to an AFA representative. Feel free to contact an AFA representative, if you have questions about the brochure's content.

### DON'T FORGET TO WEAR YOUR UNION PIN—AT WORK & TO TRAINING!

Show your support for collective bargaining by wearing your union pin to work and all company events. Together, we are AFA

### EXTRA!! EXTRA!! READ ALL ABOUT IT-FIRST!!

Do you like to be the first to hear the scoop, or prefer it filtered through eight layers of rumor mill before it reaches your ears? Flight attendants are arguably the world's most quick-paced and mobile workforce. As information about our campaign for representation develops at an equally fast pace, you can keep up with breaking news by using our new Delta AFA text messaging service.

Get involved. Stay informed. Be the first to know with Delta AFA text messaging.

Sign up to receive Delta AFA text message alerts—text "goafa" to 69866.