

PLEASE NOTE: This “printer copy” of our weekly eNews contains excerpts from the full email and online version, which include much more detail and links to related stories, videos and additional information. See nwaafa.org for complete stories, to sign-up to receive eNews and more.

DIVISION 2010: DOES ANYONE FISH FOR RED HERRINGS?

red herring – something intended to divert attention from the real problem or matter at hand; a misleading clue presented in order to divert attention from the original issue.

“We listen to direct feedback from employees and together, we make changes when changes need to be made. And, we make these changes because it is the right thing to do for our people and our business...”

~ the latest classic campaign quotable from yesterday’s heavy-weight premium-postage anti-union mailer

Shall we address the elephant in the living room—er... galley? Oh, the galley went missing? Case in point. *Who* decides when changes need to be made? Who chooses what counts as the “right thing to do,” and measures it next to what standard? So, someone somewhere is listening to *whose* “feedback,” making changes “together”... with *whom*?

Let’s get specific. Who decided it was right to divert dollars from APU repair, catering corrections, and your living wage fund into a union busting campaign so aggressive your direct relationship is now with the mailman?

Who listened to pleas from hundreds of flight attendants suffering Cabin Fever earlier this summer? Who worked together to wait out the weather and turn a blind eye to the heat? Which employee feedback suggested the changes to replace MD-88/90 galleys with passenger seats?

Who believes fighting worker’s compensation claims was the right thing to do, when toxic exposure sickened



multiple crews? Who was listening when thousands of employees suggested an interim solution for contractual B767 crew bunks? Who thought a service makeover plus aggressively full schedules would be the right change for summer business?

Who decided our Senior Vice President of IFS should spend all of her time blogging and Facebooking and opining about the election instead of tending to operational meltdowns?

All this talk about listening and track records and doing the right thing would be super, if that’s how it worked in real life. Working together for change where it’s needed? We’ve been asking to do that for months. At this point, words without action are... well, in this case, *red herrings*. We needed air conditioning, service corrections, and crew bunks -- with honest dialogue and mutual respect. We got hot dogs from the Trojan Horse Buffet. Go fish.

all call FALL 2010

...coming soon to a mailbox near you! Keep an eye out for your copy, scheduled to arrive early this week. The latest all call newsletter features back-by-popular-demand highlights of some of your favorite weekly eNews 2010 features, as well as



timely updates, tips and information. We hope you enjoy this final newsletter from NWA-AFA. Along with our Delta friends and colleagues, we look forward to creating the new Delta AFA newsletter in the near future.

AFA-CWA CONTINUES AWARENESS CAMPAIGN FOR FIRED COMPASS FA

Next Stop DTW—See You There!!

Compass Flight Attendant Kirsten Arianejad was terminated last month for publicly revealing she qualified for food stamps in a concealed identity news interview. AFA is sponsoring a series of leafleting and picketing events to raise awareness of Kirsten's plight, while alerting the public to the fact that many hardworking flight attendants are forced to get by on food stamps.

WHO: All Flight Attendants are encouraged to participate!

WHAT: AFA-CWA Living Wage Campaign, Joint Informational Picket

WHERE: Detroit McNamara Terminal, outside upper ticketing level, north end

WHEN: Friday, September 2010, 12:00 – 2:00 p.m.

RSVP: If possible, please email cbagley@afacompass.org, so they know how much support to expect.

WHAT ELSE: Wear comfortable shoes and an AFA shirt, if you have one.

UNSLANTED

"Please understand that we cannot make promises of what pay, benefits, and work rules will be if a union is not voted in."



No, really, Joanne simply can't. She says so on the portal! "If AFA were to be voted in to represent the combined flight attendant group, then alignment of pay, benefits and work rules would be subject to negotiation." Being an active participant in determining your future is a good thing. (They act like "negotiations" is a four-letter word.) Check out this week's UNSLANTED blog at <http://rumors.deltaafa.org>, which takes on executives' claims that they can't "promise" us anything. Of course, they do it anyway. We might as well get it all in writing, so we can all work together legally!

LOCAL COUNCIL ELECTIONS RESCHEDULED

Local Council elections in Locals 94 (DTW), 96 (SEA), 98 (LAX) and 99 (HNL) have been rescheduled. Terms of office for incoming officers remain unchanged, and will take effect January 1, 2011, according to the regular election cycle. Additional information about LEC elections can be found at nwaafa.org.

A MESSAGE FROM YOUR EAP – COPING WITH CHANGE

The merger with Delta is well under way, but we may sometimes still feel off-kilter or unsettled. Maybe we've adjusted to new uniforms and aircraft paint, new menus and routes, but the transitions keep pouring in. Perhaps it's the new faces on both sides of the cockpit door, or that a familiar face has popped up in a new office. Of maybe it's a face we expect to see, only to learn the individual has left the company. While change is often inevitable, it can still be hard to process. Sometimes it can keep you off balance. Check out your EAP Committee page for some excellent tips on handling change in the workplace.



» IN THE NEWS

Check your eNews inbox for following industry news stories:

Accused NWA Flight 253 Bomber Asks to Defend Himself, Bloomberg News, September 13, 2010

'Toxic' Cabin Air: Legal Victory for Sick Flight Attendant, Telegraph.co.uk, September 10, 2010

BA collects complaints about cabin crew criticising airline, guardian.co.uk, September 12, 2010