

PLEASE NOTE: This “printer copy” of our weekly eNews contains excerpts from the full email and online version, which include much more detail and links to related stories, videos and additional information. See nwaafa.org for complete stories, to sign-up to receive eNews and more.

IMPORTANT MESSAGE FROM MEC PRESIDENT JANETTE ROOK

“The volume of misinformation, distortions, and even out-right lies being presented as “facts” in our representational election has risen to staggering proportions. Management continues to throw millions of our concessionary dollars into trying to convince us to forfeit our legal rights and our voice in shaping our future. Never before have we experienced a company-sponsored union-busting campaign—much less one this aggressive, pervasive, intrusive and bold. It has been, quite frankly, shocking to experience the kinds of deceptive ploys most of us have only read about in history books. If our contract is inferior, why would they do this?..”

Read the rest of Janette’s letter at nwaafa.org.

NWA-AFA CONTACT INFORMATION

We recently revamped our toll-free MEC line to include contact information for all nine Local Executive Councils From New York to Honolulu, your Local officers are just a phone call away. Dial 888-3-NWA-AFA (888.369.2232) and select your base extension for a list of officer contacts. You will also find the following extensions:

- 1 - Serious Aircraft Emergency, transfers to AFA International Emergency line
- 2 - MEC Recorded Hotline
- 3 - EAP/Professional Standards transfer
- 4 - Transfer to on-call EMERGENCY-ONLY representative for after-hours bag search, drug test, etc.

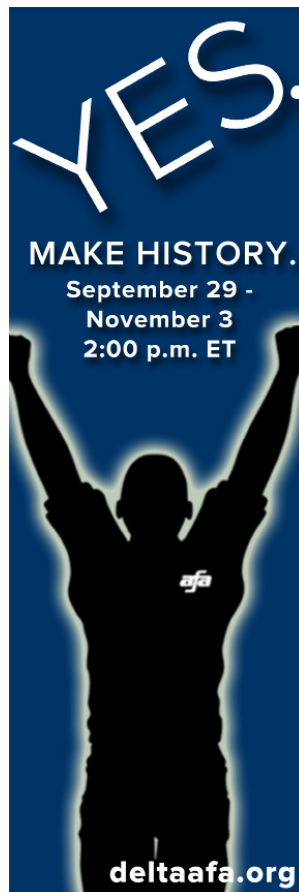
VIEW FROM THE JUMPSEAT: "We Would NEVER Have Ratified THIS!!!"

Noting the shortcomings in Delta’s “Policy Manual,” observant members continue to share their insights, providing us with today’s View. Imagine your union—any union—negotiating an exact replica of Delta’s famous “Policy Manual,” and calling it a Tentative Agreement (TA1). Your colleagues would vote it down in a heartbeat! Consider this. Delta Air Lines has been very careful not to promise us anything—not raises, not better work rules, nada. Instead, deceptive PR “comparisons” are cleverly packaged, misleading some to imagine bountiful rewards with no union. The fact is, if Delta did attempt to serve up their ever-changing

Policy Manual to PMNW FAs, this is one gift horse you’d want to look in the mouth. This week’s View from the Jumpseat comes to us from DTW-based Sean Oltersdorf, who asks, “Why would flight attendants even consider work rules and pay that aren’t even close to those we rejected in the nineties? Voting No in this election is akin to voting Yes for the Policy Manual—with a side letter saying you can never negotiate or vote again.” Check out Sean’s View in your eNews or at nwaafa.org.

FUTUREFOCUS

We have heard from thousands of Delta flight attendants who have shared their enthusiasm about voting YES AFA. They’ve told us what motivated their decision, how they want their voice included in shaping our future, and what being a member of the world’s largest flight attendant union means to them. Have you shared your enthusiasm? You can add your spirited testimony to the scroll at deltaafa.org, and see what you’re colleagues are saying. Just want to let Delta AFA know you voted YES for opportunity,



unity and respect? Call 888-dal-afa or text "yesAFA" to 69866.

OUR LEGAL RIGHTS: KEEPING IT FAIR

Flight Attendants continue to submit Interference Reports, citing an array of illegal election-related management behavior that has sprung up throughout the system. Members report being intimidated, called into NMB-prohibited "closed door meetings" with one or more managers, or otherwise uncomfortably coerced into election-related discussions. Company "visibility tables" are showing up at some bases, and supervisors aggressively patrolling our private crew lounges—which are contractually designated for the exclusive use of Flight Attendants. (See CBA SECTION 25.C)

The company is aware these actions are illegal under the Railway Labor Act, carrying potentially harsh penalties for violators. No one wants to become involved in an awkward encounter, and we do not encourage confrontational or unprofessional behavior in any way. However, it is important that you know your legal rights, in order to politely decline inappropriate interaction, and to so advise management, if necessary. Much of management's reported behavior is similar to that which caused the Sim Tech election to be re-run, following NMB investigation. Check deltaafa.org > Tools > Our Legal Rights for more information.

SYNCH YOUR CALENDAR—OCTOBER

In addition to Breast Cancer Awareness and appointment reminders, October is shaping up to be a busy month. Following are several important deadlines and scheduling windows to keep in mind for the coming weeks:

- October 20 – Open Enrollment Begins
- October 29 – Replacement uniform pre-order window closes
- October 30, 1600 ET – Vacation Bidding closes
- November 3, 1400 ET – NMB election closes
- November 18, 2359 ET – Open Enrollment Closes

INFORMATION OVERLOAD, STILL MORE ON THE WAY

With so many things happening at once, it's easy for something to slip through the cracks. In addition to all of the updates and reminders in today's eNews, we have important Open Enrollment, Retiree, and Benefit information available, as well. Today's eNews was long enough, but most of the information is currently posted on the MEC Insurance and Retirement Committee page. We will send this and more in a Special Edition Open Enrollment and Benefits email on Thursday, which will include the most important things you need to know.

DELTA EXTENDS 50-YEARS OF COLLECTIVE BARGAINING

Delta Air Lines recently signed a new three-year Contract plus a three-year bonus program with the NWA Japan Employees Union, which had previously enjoyed a collective bargaining relationship with Northwest for 50 years. We are encouraged to see Delta move forward with a new Contract expeditiously. The Agreement, which is available for viewing online, recognizes no less than 22 observed holidays, including "Respect for the Aged Day" and "Health-Sports Day." Check online for a pictorial timeline of our history in the Pacific, with particular attention to its Pacific Division of Flight Attendants. U.S. based crews staff 100% of the wide-body departures into Japan to feed our Pacific network. Strong Scope provisions have guaranteed us this flying since very early in our union history. Jobs have been created and sustained not in spite of, but *because* of Pacific Division flying and collective bargaining.



IN THE NEWS

Delta signals big charge against Q3 earnings, The Salt Lake Tribune, October 5, 2010 [*Editor's Note: Profit Sharing, anyone??*]

Delta Releases Corporate Responsibility Report, Yahoo Finance, October 6, 2010

Union Vote Set for Delta Customer Service Workers, Reuters, October 8, 2010