

From: Raymond Cox

To: Joanne Smith

Subject: RE: Get The Facts - A Message From Joanne

Dear Joanne;

I think it would be more valuable to the flight attendants and our customers if your energies were directed to enhancing the customer experience, providing us with tools needed to serve our customers, making certain that aircraft are in working order, on time and honestly work towards the JD Power award.

As for the election, in my opinion, all publications from the company have been less than honest and far from balanced. It is my understanding of the NMB process that the company is required to remain neutral. This does not seem to be happening. For those flight attendants not familiar with the process, the NMB is a great source for how the vote will take place and how to register a vote EITHER yes or no. (See how easy it is to be fair when talking about the right to choose).

Please DO NOT include me in your solicited campaign and I would ask that the editors of DeltaNet not be put in the position to compromise their journalistic integrity.

Respectfully,  
Raymond G Cox